



SAUNDERS

Prosthetics & Orthotics Group, LLC

761 County Road 466
Lady Lake, FL 32159
Phone: (352) 259-9749
Fax: (352) 259-8209

COMPRESSION GARMENTS

TIPS BEFORE YOU BEGIN:

Put your garment on as soon as possible in the morning, since you will be less likely to have swelling and discomfort in the morning. Cover any open wounds before putting your garment on. Your skin should be dry. Allow any lotion to fully absorb in skin prior to putting on garment. Non medicated powder or corn starch may allow your garment to slide easier. Never pull on the top edge. Gently ease them up inch by inch. Gloves will help you grip if you have difficulty holding on to them (try it!) **DO NOT WEAR TO BED, UNLESS YOUR DOCTOR TELLS YOU TO.**

APPLICATION:

If your garment has an open toe, you may use the slip sock (in box w/garment) to help with your application. Always work your garment up slowly. **DO NOT GET IN A HURRY. NEVER SCRUNCH ALL THE MATERIAL AND TRY TO GET THEM UP** (double layers of material will be difficult to work. You will need to inch garment in a single layer. Avoid overstretching. Smooth any wrinkles. Remember if you stretch garment too far, inch it back down. Silicone top bands can absorb skin oil and can be wiped with alcohol once a month to help them grip to the skin. Always check your garments 2-3 times daily. You may need to make adjustments.

CARE INSTRUCTIONS:

The life of your garment will vary according to wear and care. Having more than one garment and alternating days will extend the life of the garment. Always keep the garment away from lotions and oily solutions. Avoid excessive heat on your garment. You can wash in the washer, but please put the garment inside a pillow case or garment bag. **NEVER USE BLEACH, WOOLITE or fabric softener.** Do not dry any silicone bands in the dryer, lay flat to dry. You should wipe silicone top bands off once a month with alcohol. This removes all skin oils. You may dry other garments in the dryer on low. **PLEASE CALL THE OFFICE WITH ANY QUESTIONS OR REFER TO YOUR COMPRESSION GARMENT INSTRUCTION BOOK.**



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REFUND POLICY

We provide professional services, even if an item is provided. It is the time of our professional staff that make up the majority of the cost for the care we provide. As such, our charges and your payments are NON-REFUNDABLE. In the event of an overpayment, a refund will be made to the appropriate party.

RETURN POLICY

We will gladly accept returns of substandard (less than full quality for the particular item) or unsuitable items (items that were inappropriate for the patient at the time of delivery) for 30 days from the date of service.

Items that are used, damaged, opened, customized, custom fabricated, special ordered, or over 30 days old, cannot be returned. However, it is our goal to insure your satisfaction and we will do all we can to reach that goal.

WARRANTY & SERVICE POLICY

Patient evaluations, consultations, additional education, follow-up, adjustments, and repairs are provided at no additional charge for thirty (30) days, unless these services are due to a change in your size, condition, functional ability, abuse, or damage not related to normal wear and tear.

The thirty day warranty period applies to all items not covered under a manufacturer's warranty that exceeds the thirty (30) day period.

You may be responsible for any charges necessary to replace your device or a component part of the device covered under a manufacturer warranty. These charges should be limited to labor and/or shipping charges. We will be happy to discuss any costs prior to performing any work of this type.