

## AFO/KAFO Instructions

### Wearing Instructions with Break-In Period

The ankle foot orthosis (AFO) or knee ankle foot orthosis (KAFO) that you were fit with was specifically manufactured or selected to meet your needs under your physician's prescription. It is important that you follow these guidelines for proper use. Failure to follow these instructions may cause adverse effects. **Please call us immediately if any problems or questions arise.**

- 1) The device must be used with appropriate footwear at all times. Please ask your practitioner if you have any questions concerning any shoe you wish to use.
- 2) Socks must be worn with your AFO/KAFO as appropriate.
- 3) Only wear your AFO/KAFO for one hour on the first day. After one hour, please remove your shoes and socks and examine your foot and leg. Please look for any areas of redness. Please ask for assistance with this, if needed.
- 4) If there are any areas of redness, irritation, or discomfort, please discontinue use of the AFO/KAFO and contact us for a follow up appointment so we may make any needed adjustments.
- 5) Once you have verified that your foot and leg are clear of areas of redness, irritation, or discomfort and you are comfortable with your AFO/KAFO, you may increase the wearing time adding one additional hour at a time until you reach full time use. Please refer to the table below for wearing time per day.
- 6) Each day, please remove your shoes and socks and examine your foot and leg for areas of redness, irritation, or discomfort. If any of these arise, please discontinue use and contact us for an appointment. If you need help examining each foot entirely, please seek assistance.

Day 1	Day 2	Day 3	Day 4	Day 5	Day 6	Day 7
1 Hour	2 Hours	3 Hours	4 Hours	5 Hours	6 Hours	7 Hours

### Care Instructions

The AFO/KAFO may be cleaned by wiping with a damp cloth. A weekly wiping with a cloth with alcohol will help control bacteria growth.



# SAUNDERS

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## REFUND POLICY

We provide professional services, even if an item is provided. It is the time of our professional staff that make up the majority of the cost for the care we provide. As such, our charges and your payments are NON-REFUNDABLE. In the event of an overpayment, a refund will be made to the appropriate party.

## RETURN POLICY

We will gladly accept returns of substandard (less than full quality for the particular item) or unsuitable items (items that were inappropriate for the patient at the time of delivery) for 30 days from the date of service.

Items that are used, damaged, opened, customized, custom fabricated, special ordered, or over 30 days old, cannot be returned. However, it is our goal to insure your satisfaction and we will do all we can to reach that goal.

## WARRANTY & SERVICE POLICY

Patient evaluations, consultations, additional education, follow-up, adjustments, and repairs are provided at no additional charge for thirty (30) days, unless these services are due to a change in your size, condition, functional ability, abuse, or damage not related to normal wear and tear.

The thirty day warranty period applies to all items not covered under a manufacturer's warranty that exceeds the thirty (30) day period.

You may be responsible for any charges necessary to replace your device or a component part of the device covered under a manufacturer warranty. These charges should be limited to labor and/or shipping charges. We will be happy to discuss any costs prior to performing any work of this type.